



December 1, 2016

Marlene H. Dortch
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, D.C. 20554

**Re: West River Cooperative (1359) Application for Discontinuance,
WC Docket No. 16-380**

Dear Ms. Dortch,

Vantage Point Solutions respectfully files the enclosed Amended Customer Notification Letter in the above reference matter. Please let us know if you need any additional information in regards to this filing. Thank you.

Sincerely,

Lori Sherwood
Vantage Point Solutions

on behalf of

Colle Nash
CEO/General Manager
West River Cooperative Telephone Company

Enclosures

cc: Colle Nash



West River Cooperative Telephone Company

801 Coleman Ave • PO Box 39 • Bison, SD 57620

Phone: 605-244-5213 • Fax: 605-244-7288

Email: westriver@sdplains.com

October 31, 2016

Re: Notice of Discontinuance of Certain Operator Services

Dear Valued Customer:

This letter is to inform you that West River Cooperative Telephone Company will no longer be providing certain legacy operator services on or after January 1, 2017 pending federal and state regulatory approval.

Specifically, the following operator services will be discontinued.

- **Busy Line Verification (BLV)** – An operator service allowing an operator to establish a connection to confirm when a line is idle or in use.
- **Busy Line Interruption (BLI)** – An operator service allowing an operator to interrupt a voice conversation in progress on a line and advise the interrupted subscriber that an interrupting party needs to reach the subscriber.

West River Cooperative Telephone Company will discontinue the Affected Services to local exchange customers in the Company's service area of Northwest South Dakota which includes the towns of Lemmon, Bison, Buffalo, Newell, Meadow, Sorum, Camp Crook, Nisland, Prairie City, and Reva.

This discontinuance is limited to the operator services listed above and will not affect your communications service in any other way. Customers will continue having access to general operator services, including the following: directory assistance, directory assistance with call completion, operator assisted dialing, operator person-to-person calls, operator third number billing calls, and operator station paid domestic and international calls.

From January 1, 2015 through May 24, 2016, West River Cooperative Telephone Company only had 1 instance of customers utilizing BLV service, and had zero instances of customers utilizing BLI service. Customer demand for BLV and BLI operator services has declined as mobile phones, text messaging, email and other social media applications have increased in popularity.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of West River Cooperative Telephone Company, WC Docket No. 16-380. Comments should include specific information about the impact of this proposed

discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

If you have any questions about this notice, please contact us at 605-224-5213. We thank you for your business and look forward to continuing to serve your communications needs.

Sincerely,

A handwritten signature in blue ink that reads "Colle Nash". The signature is fluid and cursive, with the first name "Colle" and last name "Nash" clearly distinguishable.

Colle Nash
West River Cooperative Telephone Company